

Glossopdale Furniture Project

Terms and Conditions of Donations

The Project relies on the generosity of the general public to donate items of furniture, kitchen appliances, electrical and other household items which are suitable for reuse.

However, as we resell all donated items at low cost to support our local community, we are unable to accept items that we cannot sell and would require us to dispose of.

For example, we cannot accept damp, water damaged, very worn or dirty items and all electrical goods must be in working order.

Please note: the Project does not accept electric cookers, washing machines, tumble driers, dishwashers or any form of gas appliance.

We also cannot accept any soft furnishings, including sofas, chairs and beds which do not have a permanent safety label attached indicating compliance with the 1988 Fire Regulations. If you are unsure if your item has the required label, please contact us to discuss.

If you are able to bring smaller items into the Project that really helps us, but it is advisable to telephone us prior to travelling to check that we can accept your donation. Donations are only accepted at our Pikes Lane outlet.

The Project will collect larger items from you free of charge if they meet our criteria of suitability and fire/electrical safety.

When we are collecting items of furniture from your house, please ensure there is adequate access and clearance to remove them.

Our driver will have final discretion on acceptance of any items meeting our criteria for donation.

The driver will not be able to accept any items that he determines are likely to cause a risk to the health and safety of our staff or volunteers through their removal.

Unfortunately it is not possible to offer a guaranteed time for collection other

than AM or PM but we will do our best to meet any time restrictions you may have.

A responsible person must be present on collection.

We always ask our kind donators if they are able to gift aid donated items to us. If you are a current UK tax payer you are eligible to do this at no expense or inconvenience to yourself. The Project is then able to claim 25% of the sale value from HMRC. We process all claims and we will contact you when we make the claim to inform you how much we are claiming.

For further information, please contact us.